Overview

GAVS Technologies (GAVS) is a global IT services & solutions provider for customers across multiple industry verticals. GAVS offers services and solutions aligned with strategic technology trends to enable enterprises to take advantage of futuristic technologies like Cloud, IoT, Managed Infrastructure Services, and Security services.

Benefits

- 99.9 % service availability for critical production servers and databases
- Improved data availability for business applications
- 99.5 % success rate in application batch jobs

Background

A leading global data storage company with revenues worth $14.3 billion.

The Need

Comprehensive database services to address the existing pain points:

- Manage the complex, heterogeneous mix of legacy and state-of-the-art database technologies
- Offer 24x7x365 support to offices across the globe
- Meet the growing expectations from business with limited skilled resources

GAVS' Solution

GAVS provided comprehensive database services comprising level 1, level 2 and level 3 support using an onsite-offshore global delivery model. The highlights of the services included:

- Database engineering
  - Design and capacity planning
  - Performance tuning
  - High-availability design and implementation
  - Real Application Clusters (RAC) and data guard
  - Security implementation
- Database support
  - Install, upgrade, backup and restore management
  - Patch administration, batch jobs management, and database replication
  - Capacity planning and performance tuning
  - Problem, change, and vendor management
- Proactive monitoring of database services, backup, alerts, clusters, and performance.

For more information on how GAVS can help solve your business problems, write to inquiry@gavstech.com