

**G@VS**



## **Microsoft System Center Configuration Manager (SCCM)**

Capabilities & Expertise



## Overview

GAVS Technologies (GAVS) offers a range of professional services relating to strategic guidance, requirements gathering, technical workshops, solution design, custom development, technical implementation, and support for solutions provisioned in Public, Private, and Hybrid Cloud environments. The control of an organization's computers and management of their software updates & security from a single centralized system is a fundamental need for IT administrators. This is achieved through efficient tools such as Microsoft SCCM (System Center Configuration Manager).

SCCM allows administrators to manage large groups of client operating systems. In addition, SCCM provides remote control, patch management, software distribution, operating system deployment, network access protection, and hardware & software inventory. GAVS can help you make the most of your SCCM investment, with optimized set up and clever integrations.



### Device Management

Control and manage your networked devices from a single, centralized point of control



### Patch Management

Configure SCCM with enhanced tools to handle the analysis, testing, deployment, and compliance of software updates to defined levels, with minimal disruption



### Extended Functionality

Benefit from additional functionality and automation that can free up your IT personnel to focus on other critical projects within the organization

### Image Deployment

Ensure that the various departments in your organization have the right Windows operating systems with pre-defined group policies, choose user settings, and update schedules to help maintain stable computers, and to manage downtime effectively



### Inventory

Keep track of your organization's hardware and software assets, to help give you a comprehensive view into what resources you have at any point. With SCCM, you can easily enable custom hardware inventory, and extend the inventory schema





## GAVS' Managed SCCM Service Offerings

Our SCCM services will deliver predictability in IT spend for SCCM, and take on complete ownership for the health of your SCCM environment, and for mitigation of system issues & uptime.

- Proactively monitor your environment to prevent, or quickly resolve issues before they cause damage
- Comprehensively assess, deploy, and update your servers, clients, and devices across any environment
- Deliver continuous data protection
- Develop a centralized management approach for on-premise, hybrid, and cloud-based infrastructure

GAVS' support for SCCM can be customized to meet your individual needs - full support, day-to-day maintenance, environment monitoring - whatever your needs may be, we have you covered.

Tasks	Activities
New deployments	SCCM design, implementation, and change management
Upgrades	Migrations from older versions to newer ones, Azure cloud migration
Patch release management	SLA based information security requirements
Windows 10 packaging	SLA based pilot and release of new features
Dashboard service reporting	Integrated with your service desk
Active Directory objects - creation, updation, deletion	Collections, applications, patching, security updates, OS deployment
Remote client Installations	On-demand
Troubleshooting of infrastructure and client issues	As required
Intune management tasks	Alerts, client compliance, health, license usage
SCCM monitoring tasks	Management points, distribution points, software update points, database servers
SCCM reporting	Deployments, security updates, OSD, client health, site server, customer reports
Intune reporting	Updates, detected software, inventory, mobile devices, certificate compliance, device history

## SCOM Design & Implementation Services

This service includes the design and implementation of Microsoft System Center Operations Manager (SCOM), that will help streamline operations & service management processes, and access to the full Microsoft System Center suite of products: Configuration Manager, Operations Manager, Virtual Machine Manager, Orchestrator, Service Manager, Advisor, Data Protection Manager, System Center Applications Controller, and System Center Endpoint Protection (SCEP)

- Cloud/Datacenter management through monitoring, configuration, backups/availability, reporting
- Infrastructure deployments and maintenance
- Private and public clouds, enforcing/reporting of configuration management/infrastructure stability
- System Center 2012 & 2016
- Microsoft System Centre Components including, but not limited to SCCM/SCOM/SCVMM/SCORCH/SCSM/SCA/SCDPM/SCEP
- Skills/Knowledge transfer
- High-level/Low-level design
- Full lifecycle Agile project management, configuration, delivery, implementation, deployment



**GAVS**

GAVS Technologies is focused on automation-led digital transformation services. GAVS' IP led solution, Zero Incident Framework™ is an AIOps solution that enables organizations to trend towards a Zero Incident Enterprise™.

For more information on how GAVS can help solve your business problems, write to [inquiry@gavstech.com](mailto:inquiry@gavstech.com)

[www.gavstech.com](http://www.gavstech.com)