

Unmatched Experiences Delivered with

- Avaya OneCloud CCaaS
- Avaya OneCloud CPaaS
- Avaya OneCloud UCaaS
- Avaya Virtual agents



AVAYA

DevConnect
Technology Partner



هيئة كهرباء ومياه دبي
Dubai Electricity & Water Authority



Cara

| 50+ Experiences Delivered Through



Engineering



Customization



Integration



Implementation

- Remote patient monitoring application
 - Virtual agents to reduce call volume by 40%
 - Fleet management system for differently-abled kids
 - Role-based performance management system
 - Employee tracking & communication system with the digital product catalog
 - A unified system of communication for customers facing road accidents
- all with Avaya!

Experience Building all components for that unmatched experiences

- AI Solutions
- Intelligent Self-Service Solutions
- Biometric Authentications
- Digital Automation
- Multimedia Analytics (Text, video and voice)
- Built in Dashboards
- 360 customer Views
- Dynamic customer surveys
- Workflow orchestration
- Custom Integrations
- Digital Workspaces
- Intelligent routings
- Staff management
- Live monitoring
- Personalized Views
- Sentiment Analysis
- Performance management
- Predictive Modeling
- Infrastructure management
- AIOps
- Avaya Devices



GS Lab | GAVS –Trusted Partner for 5+ Years

Product Engineering Expertise -



Products
Engineered

Ready Team



Avaya
experts

Going Beyond



Proof of
concepts created

Get in touch with us today at - avayacore@gsllab.com

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